Timor-Leste COVID-19 Survey
May 2020

Who? 423 Timor-Leste adults

How? Phone surveys, 19-25 May 2020

Future? Tracking results in July

Biggest challenge
- COVID-19: 61%
- Politics: 18%
- Economy: 10%

Biggest concerns
- Money: 73%
- Health: 71%
- Food: 68%

68% have currently or previously self-quarantined

Behaviors (% applies)
- Face mask: 86%
- Wash hands: 85%
- Work from home: 77%
- 2m distance: 74%
- Avoid public areas: 74%
- Stay home: 71%
- Avoid gatherings: 65%

93% would go to hospital if they had symptoms

½ trust the government to take care of them during COVID-19

Current government response:

Program | Eligible | Satisfaction
---|---|---
Electricity subsidy | 69% | 93%
Microbusiness loan | 12% | 82%
Worker wage subsidy | 11% | 84%
Eskola ba Uma (School Goes Home) | 66% (exposed) | 47%
Uma Kain ($100 payment) | 79% (would use to purchase food) | 

55% Want the government to end the State of Emergency, and
35% Think the Government should provide more cash to households

In the past 30 days, 7 in 10 have cut meal size or skipped a meal because there wasn’t enough money for food
70% think COVID-19 has brought their community closer together

Since the State of Emergency, Good relationships have improved

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<thead>
<tr>
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</thead>
<tbody>
<tr>
<td></td>
<td>Family</td>
<td>+33%</td>
</tr>
<tr>
<td></td>
<td>Neighbors</td>
<td>+26%</td>
</tr>
<tr>
<td></td>
<td>Community</td>
<td>+21%</td>
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</tbody>
</table>

But only...

- 58% Provide help
- 52% Receive help
to / from friends or neighbors

78% People are more suspicious or fearful of suspected / confirmed COVID-19 cases

64% Timor-Leste is LESS tolerant of those unknown to community

90% You are able to adapt to change

82% You will bounce back after illness or hardship

Positive COVID-19 impacts
- Spending time with family (53%), Feeling part of community (53%), Physical health (53%), Mental health (51%), How safe you feel (50%)

Negative COVID-19 impacts
- Job (52%), Household income (50%)

78% used Television or Radio as an information source on government subsidy programs

Most trusted news and information source for...

<table>
<thead>
<tr>
<th></th>
<th>Television</th>
<th>Other</th>
<th>Radio</th>
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</thead>
<tbody>
<tr>
<td>COVID-19</td>
<td>80%</td>
<td>8%</td>
<td>12%</td>
</tr>
<tr>
<td>Other</td>
<td>75%</td>
<td>8%</td>
<td>17%</td>
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</tbody>
</table>

Most respondents follow COVID-19 and other news at least somewhat closely

<table>
<thead>
<tr>
<th></th>
<th>Very closely</th>
<th>Somewhat closely</th>
<th>A little</th>
<th>Not at all</th>
<th>Don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID-19</td>
<td>23%</td>
<td>43%</td>
<td>26%</td>
<td>7%</td>
<td></td>
</tr>
<tr>
<td>National politics</td>
<td>16%</td>
<td>41%</td>
<td>37%</td>
<td>6%</td>
<td></td>
</tr>
<tr>
<td>Local politics</td>
<td>8%</td>
<td>41%</td>
<td>42%</td>
<td>7%</td>
<td></td>
</tr>
<tr>
<td>World affairs</td>
<td>9%</td>
<td>40%</td>
<td>38%</td>
<td>12%</td>
<td></td>
</tr>
<tr>
<td>Business / financial</td>
<td>9%</td>
<td>38%</td>
<td>40%</td>
<td>11%</td>
<td></td>
</tr>
</tbody>
</table>

News followed more closely within Dili

- Dili
  - COVID-19 – 83%
  - National politics – 75%

Outside Dili

- COVID-19 – 60%
- National politics – 50%

We would like to thank the 423 respondents for their time and the 14 interviewers in Dili who conducted the survey.

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